CHOICE – cochlear implant home care

Have you heard about CHOICE – cochlear implant home care? Seven UK centres are now offering a home care pathway to any adult patients who are interested (Cambridge, North East, Manchester, Nottingham, RNTNE, Southampton and St Thomas). Most centres see their patients for a review every year. The home care pathway involves using a personalised website (web app) called CHOICE; patients need to have internet access on a phone, computer, tablet, iPad etc. It does not matter which company made the implant or which processor the patient uses – it is suitable for all devices. Patients can still come to the cochlear implant centre when they need help with something. We call this ‘remote care’.

With the CHOICE website or app, patients can:

• Check hearing

• Practise listening in background noise

• Practise listening to music

• Upload a photo of the cochlear implant site (behind the ear) if there are concerns

• Order spare parts (like a new cable)

• Check if there are any problems by filling in a general check-up questionnaire

• Have reminders to help look after the processor (for example to change microphone covers)

The staff at your cochlear implant centre can see how patients are getting on with CHOICE. CHOICE helps patients decide when they need to go to the cochlear implant centre for help. CHOICE may not be suitable for everyone. Find out more by watching this video and contact your centre if you are interested:

<https://v.ht/CHOICEpatientvideo>